

CARE Report



Report Date: 2/26/2018

Equip Number	Model	Serial No	Selling Distributor		Curr SMR	SMR Read Date	Est Hrs/Yr
			Number	Name			
10290913	D39EX-23	90177	5160	BRANDEIS MACHINERY & SUPPLY COMPANY	1809	02/13/2018	452.3

Warranty Coverage

Status	Type	Terms (Months / Hrs)	Start Date	Expiration Date	Expiration Hours
Active	EMISSIONS	60 / 3000	02/27/2014	02/26/2019	3000
Expired	DORF STANDARD	12 / 8700	02/27/2014	02/26/2016	8700
Expired	STANDARD WARRANTY	12 / 8700	02/27/2014	02/26/2015	8700

Warranty Claims

Claim Number	Claim Type	Fail Component Desc	Phenomenon Desc	Critical Fail Part Number	Fail Date	Fail SMR	Repair Date
1730820	FC	ELECTRICAL LEVER W. HARNESS	OPEN CIRCUIT OR SHORT CIRCUIT	S14027-01	06/22/2017	1617	07/10/2017
1537571	WA	CAMERA4	FAILURE	7835332001	08/14/2015	725	09/11/2015

Factory Campaigns - Mandatory

No Record(s) Found!

CARE Complimentary Maintenance Program (3 years/2000hrs)

Status	Start Date	Expiration Date	Expiration Hours
Expired	02/27/2014	02/26/2017	2100

Maintenance Interval Completions

Status	Service Level	Completion Hours	Completion Date	Completed By
Completed	500	436	12/19/2014	BRANDEIS MACHINERY & SUPPLY COMPANY
Completed	1000	922	07/22/2016	BRANDEIS MACHINERY & SUPPLY COMPANY

Complimentary KDPF Exchange (5 years/2 Exchanges)

CARE Report



Status	Start Date	Expiration Date
2 Eligible Exchanges Remaining	02/27/2014	02/27/2019

Complimentary KDPF Exchanges History

No Record(s) Found!

Extended CARE Maintenance

Has Distributor reported Extended CARE maintenance is being performed ?
No

KOMTRAX Machine Performance Information

Year	Working Days	Machine Hours	Idle Hours	Percent Idle Hours	Total Gallons Fuel	Gallons Per Hour
2018	1	1	1	82.0%	4	3.83
2017	113	657	161	24.5%	1567	2.38
2016	73	310	100	32.2%	707	2.28
2015	86	318	75	23.4%	790	2.48
2014	89	428	98	22.8%	1129	2.64
2013	4	1	1	85.0%	5	5.42
Total	366	1715	436	25.4%	4202	2.45

Legal Disclaimer: This CARE Report is based solely on information supplied to Komatsu America Corp. and available as of the date listed. Other information about this machine, including problems, may not have been reported.

KOMATSU AMERICA CORP. AND ITS AFFILIATES MAKE NO WARRANTY AS TO THE ACCURACY, RELIABILITY OR COMPLETENESS OF SUCH INFORMATION, AND ASSUME NO RESPONSIBILITY FOR ERRORS OR OMISSIONS IN THIS CARE REPORT. KOMATSU AMERICA CORP. FURTHER EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

© 201x Komatsu America Corp